

Guidebook for Agents & Prep Providers

*The CAEL and CELPIP Tests are Canada's
leading English proficiency tests for
immigrating to and studying in Canada.*

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About Us

Founded in 2009, Paragon currently administers two tests:

- The Canadian English Language Proficiency Index Program (CELPIP) Test
- The Canadian Academic English Language (CAEL) Test

Paragon's mission is to make its English language proficiency tests the tests of choice for those wishing to immigrate to Canada, become Canadian citizens, or study in Canada at all levels. To achieve this mission, Paragon conducts ongoing test research in collaboration with internationally recognized scholars at Canada's leading universities. This test research program ensures the highest quality tests and enables Paragon to compete with large international testing agencies.

In 2015, Paragon purchased the CAEL Assessment from Carleton University, and in 2017, successfully converted the test to a computer-delivered version known as CAEL CE (Computer Edition). In 2020, Paragon introduced a version of CAEL that could be taken securely and safely from a test taker's home computer, CAEL Online, which is now available in an expanding number of territories. Paragon is currently focused on the international expansion of its tests, with recently opened test centres in the United Arab Emirates, the United States of America, India, the Philippines, Singapore, and China, with additional test centres opening internationally in the coming years. In 2021, Paragon was purchased by Prometric, and together look forward to expanding the network of Paragon's tests.

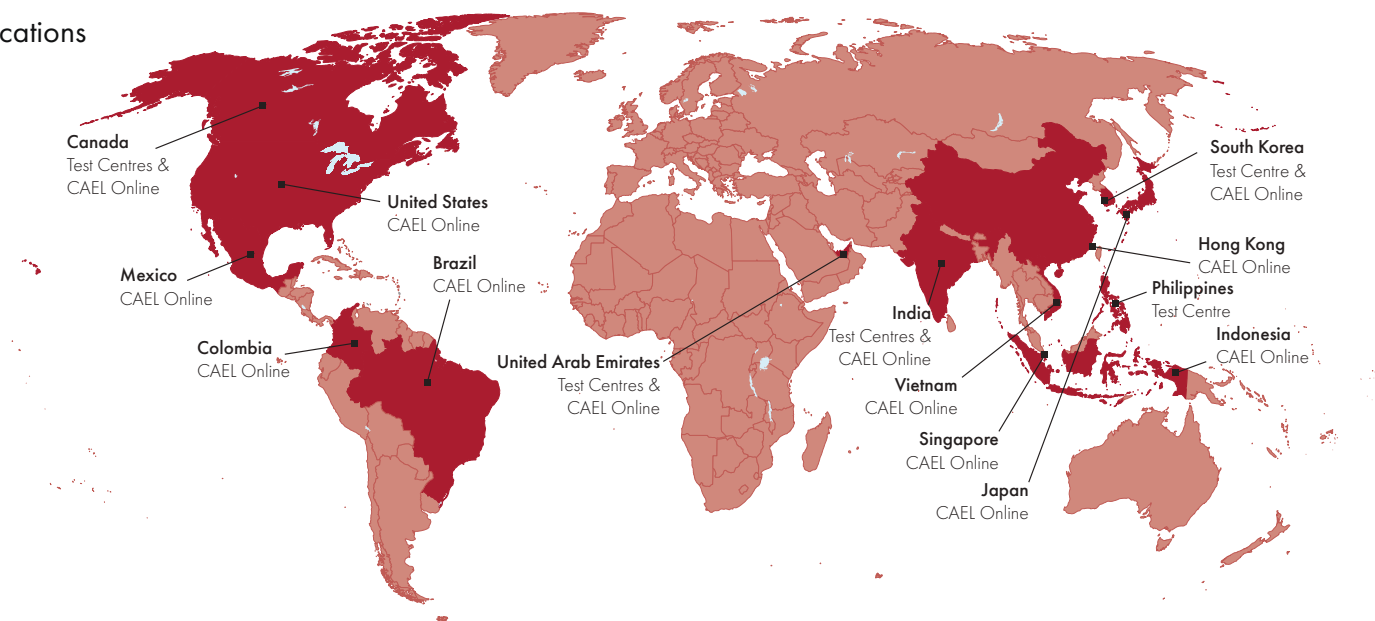
Testing in Canada & Around the World

We have over 100 CELPIP and CAEL test centres around the world.

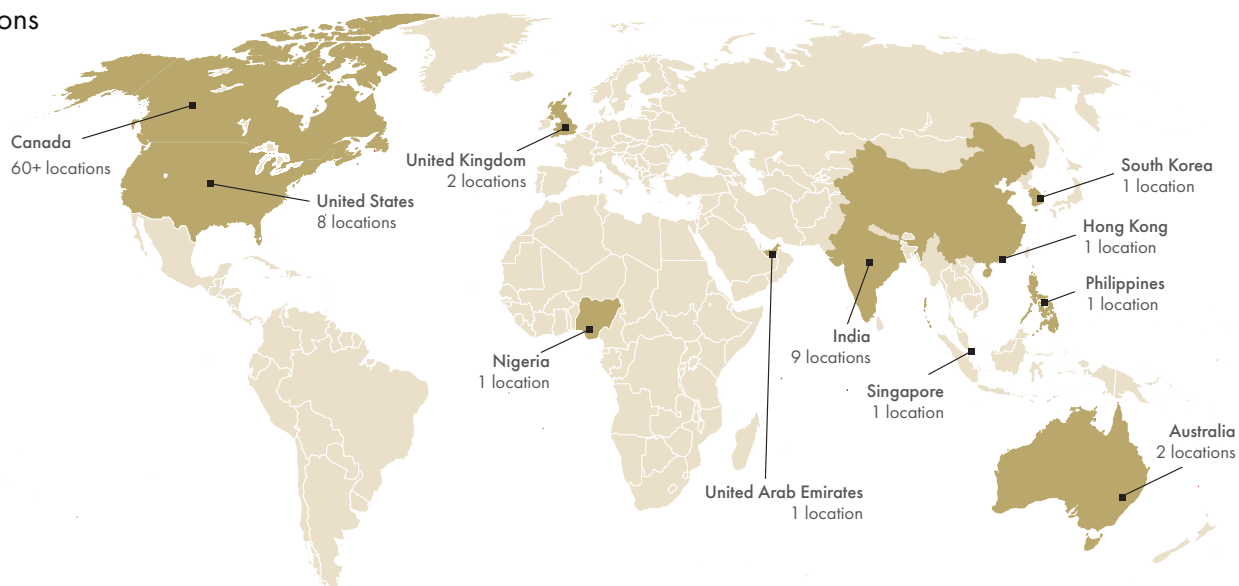
To view all testing locations for CELPIP, visit celPIP.ca

To view all testing locations for CAEL, visit cael.ca

CAEL locations



CELPIP locations




How We Work with our Partners

For individuals and organizations looking for partnership benefits, Paragon is introducing the Network Program. This program will provide members with incentives for following business practices that align with Paragon values. The features of the tiered levels of the program include:

Network Tiers and Benefits: Agents

	Silver	Gold	Platinum
Recognition as a member of the CAEL/CELPIP Network at a given level	✓	✓	✓
Access to workshops and prep opportunities for test takers	✓	✓	✓
Access to Paragon Branding / Marketing Materials	✓	✓	✓
Test taker registration and Affiliate privileges with commission	✓	✓	✓
Listing on Paragon website	✓	✓	Feature Page

Network Tiers and Benefits: Prep Providers

Access to all Agent Network benefits	✓	✓	✓
Free practice test codes	✓	✓	✓
Bulk discount on IPP materials	15%	20%	25%
Ongoing instructor training	✓	✓	✓
Free Accelerate codes	3	6	12
Access workshop materials and tiered instructor training	✓	✓	✓
Free CELPIP Advanced Instructor Training (\$75 value) 	✓	✓	✓
Free 72-hour / 100-hour prep program materials	✓	✓	✓
Discount on one live test with score per instructor	50%	60%	75%

Key Partner Benefits



Trusted & Convenient

Study materials can be directly purchased and placed in student accounts; they can never be lost or stolen



Leveraging Branding

Members can co-brand their materials with our logos, as well as with our exclusive Network Member badges



Exclusive Pricing & Discounts

Study materials can be purchased in bulk quantities at reduced prices



Printable PDF Workbooks

Student workbooks used in the prep programs can be printed as needed by your teachers at no charge



Referral Commission

Members can access our referral program, which provides materials to collect referral commission from test registrations



Workshops for Test Takers

Free training and materials provided to equip your teachers to deliver 2-hour workshops for test takers



Inclusion & Networking

Members of the Network Program will be highlighted on our websites, and receive referral traffic



Tiered Instructor Training

Instructors can build their test prep skills and receive certificates of recognition via online courses

Admission Criteria

Paragon works closely with organizations around the world to ensure that our partners are of the highest quality, and are able to maintain test taker and stakeholder trust in our tests. Prior to joining the Network Program, all applicants must meet the following requirements:

- ✔ Provide a professional website and email address (no gmail or yahoo accounts will be accepted)
- ✔ Provide relevant accreditations, professional designations, or membership in business chambers, professional associations (such as RCIC, Languages Canada, CICC, etc.), and other accrediting bodies.
- ✔ Applicants who are looking to provide a preparation program must participate in Instructor Training

Application Process

In order to ensure all submissions are reviewed in a fair and timely manner, the following process has been created to apply for the Network Program:

- ✔ Fill out the application form at cael.ca/network or celpip.ca/network
- ✔ Provide information requested paying close attention to contact details
- ✔ Applicants will be contacted by Paragon Staff for follow-up questions prior to approval
- ✔ Applicants will begin at the Silver partnership tier, and will be able to advance to higher tiers

Network Ecosystem

As an essential component of our customer ecosystem, members contribute key services to our clients, and are a valuable link between test takers and their goals for studying abroad.



Reminder!

Members can receive referral commission from affiliate link registrations as well as from direct test taker registrations.

Membership Review

To maintain consistently high levels of engagement with our partners, Paragon will work with members on an annual basis to ensure the program is working for all parties involved. This annual membership review includes:

- ✔ Adherence to Branding Guidelines
- ✔ Customer Service Satisfaction survey from Paragon
- ✔ Sustained flow of referrals/registered test takers from affiliate links
- ✔ Applicants who provide a preparation program must complete an IPP audit

To learn more about the Network Program, contact memberteam@paragontesting.ca.



About CAEL

Why Choose CAEL

CAEL is the only test that provides an authentic representation of language use in a Canadian academic context. It evaluates how well students combine their English speaking, reading, listening, and writing skills to perform academic tasks that they would encounter at a Canadian university or college.

Test Features



Acceptance Across Canada

Accepted by over 180 Canadian universities and colleges, including all of the English U15 institutions



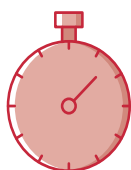
Quick Online Results

Available online in 8 business days, sent to 5 institutions at no extra cost



Computer-delivered Test

Includes features such as a personal timer & word counter



Single Test Sitting

Taken in a single 3-hour sitting with no separate Speaking test



Convenient Study Materials

Free sample tests, pretest sittings, webinars, prep programs & online courses



Online Availability

CAEL is available as an online test in certain regions, including North America

Accepting Institutions

CAEL is accepted by over 180 institutions across Canada for academic admission, as well as by several professional organizations for certification.



CAEL is accepted by 100% of the English-speaking Universities Canada institutions that accept international students.



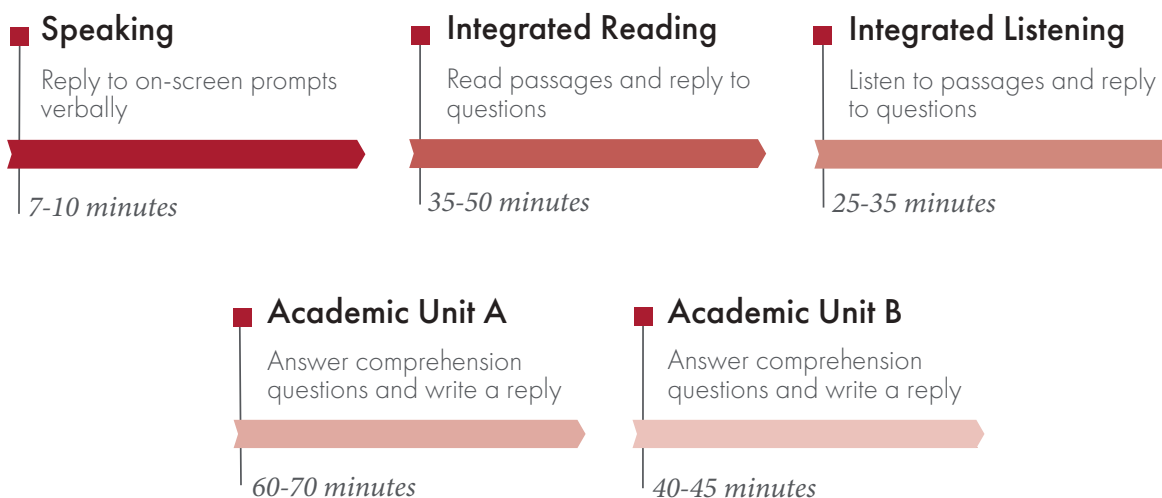
CAEL is accepted by 85% of the English-speaking CiCan institutions that accept international students.

CAEL Test Format

CAEL assesses English language proficiency in an academic context. Test takers receive scores for the Speaking, Listening, Reading, and Writing components, as well as an overall score.

The test includes activities that students engage in during post-secondary study. The topics and tasks in the test are taken from first-year university courses. Some of these tasks will require test takers to use what they have read and listened to in order to answer a question by speaking or writing their response.

CAEL is fully computer delivered, providing test takers the opportunity to complete all test components in one sitting, and is available in some regions as an online test, allowing test takers to complete the entire test from their home computer.



Test Fees & Frequency in Canada

\$280
+ Taxes

Test sittings are available twice monthly in Canada, with monthly test sessions in all cities.

Free
Practice

CAEL Pretest

Only in Canada

A free opportunity to experience questions on the CAEL Test, but cannot be used to verify your English proficiency. It is completed in less time than the full CAEL.

International Fees

International test fees may vary. For a complete listing of upcoming test sittings and test fees, visit cael.ca. CAEL pretesting is not yet available internationally.

CAEL Test Format

CAEL is fully computer delivered, providing test takers the opportunity to complete all test components in one sitting with no additional appointments, interviews, or test sittings required. CAEL test takers use a computer mouse and keyboard to complete Reading and Writing tasks on the test. They also use a computer microphone and headset to complete the Listening and Speaking tasks. Computerized tests offer test takers a quick and reliable testing experience.

The total test time for CAEL is about 3 ½ hours.

Part 1: Speaking 7-10 minutes

Test takers will reply to on-screen prompts verbally. This component is evaluated on your:

- ✓ Content of response to the speaking tasks
- ✓ Accuracy of the language used in your response
- ✓ Ability to reference details in a visual image (if present)

Part 2: Integrated Reading 35-50 minutes

Test takers will read passages and reply to questions. This component assesses your ability to:

- ✓ Comprehend the general meaning of the passage
- ✓ Identify specific information in the passage
- ✓ Make inferences based on information in the passage

Part 3: Integrated Listening 25-35 minutes

Test takers will listen to passages and reply to questions. This component assesses your ability to:

- ✓ Comprehend the general meaning of the passage
- ✓ Identify specific information in the passage
- ✓ Make inferences based on information in the passage

Part 4: Academic Unit A 60-70 minutes

Test takers will answer comprehension questions and write a reply. This section includes:

- ✓ One reading passage with comprehension questions
- ✓ One listening passage with comprehension questions
- ✓ One writing question requiring an extended response, using material from both the reading passage and the listening passage.

Part 5: Academic Unit B 40-45 minutes

Test takers will answer comprehension questions and write a reply. This section includes:

- ✓ One reading passage with comprehension questions
- ✓ One listening passage with comprehension questions
- ✓ One writing question requiring a short response, using material from the reading passage or the listening passage.

CAEL Band Scores

After completing CAEL, test takers receive a score report that details individual English proficiency scores for the Speaking, Reading, Listening, and Writing components as well as an overall score. CAEL scores are reported on a scale from 10 to 90, with accompanying descriptors of what this performance represents. The overall score is calculated as an equally weighted average of the four component scores rounded to the nearest ten-point interval.

Accepted CAEL score range		CAEL Score	CAEL Band Descriptor
Accepted CAEL score range		80–90	Expert: Demonstrates a high level of competence, accuracy, and effectiveness in academic/professional settings
		70	Adept: Uses generally accurate language in most settings; some limitations in flexibility are evident
		60	Advanced: Displays competence in academic or professional settings
		50	High Intermediate: Exhibits some competence in academic or professional settings; communication may break down in places
		40	Intermediate: Demonstrates some ability to comprehend and articulate complex ideas and arguments typical of academic or professional settings
		30	High Beginner: Expresses basic ideas about familiar topics in routine settings
		10–20	Low Beginner: Communicates with limited ability

CAEL Scholarships

\$10,000

Available in scholarships

CAEL scholarships are available for international students, ranging from \$1000 to \$4000, to students currently studying in Canada, and to students currently studying overseas. Visit cael.ca/scholarships to learn more, view the eligibility criteria, and the application deadlines.

Eligibility Requirements

Submitted the CAEL Test for admissions to a Canadian university or college as proof of English language proficiency	✓
Achieved a score of 60 or higher on CAEL	✓
Completed the essay submission	✓
Admitted or enrolled at a Canadian post-secondary institution	✓

Accepting Institutions

Acadia University	Holland College	Saint Paul University
Ascenda School of Management	Horizon College & Seminary	Saskatchewan Polytechnic
Alberta College of Art & Design	Humber College	Saskatoon Business College Ltd.
Alexander College	Huron at Western	Sault College
Algoma University	IH Career College	Selkirk College
Algonquin College	Imperial Hotel Management College	Seneca College of Applied Arts and Technology
Ambrose University	Kemptville College	Simon Fraser University
Ashton College	Keyano College	Southeast College
Assiniboine Community College	Keyin College	Southern Alberta Institute of Technology
Athabasca University	KLC College	St. Clair College
Bishop's University	Kwantlen Polytechnic University	St. Francis Xavier University
Bow Valley College	Lakehead University	St. Jerome's University
Brandon University	Lakeland College	St. Lawrence College
Brescia University College	Langara College	St. Mary's University
Briercrest College and Seminary	Laurentian University	St. Peter's College
Brighton College	Lethbridge College	St. Stephen's College
British Columbia Institute of Technology	Loyalist College	St. Thomas Flight Centre
Brock University	Luther College	St. Thomas More College
Burman University	MacEwan University	St. Thomas University
Campion College	Makami College Inc.	Stanford International College of Business and Technology
Canadian Business College	Manitoba Institute of Trades and Technology	The King's University College
Canadian College	McGill University	Thompson Rivers University
Canadian College of Health Science and Technology	McKenzie College School of Art & Design	Trent University
Canadian College of Naturopathic Medicine	McMaster University	Trinity Western University
Canadian Health Care Academy	Medicine Hat College	triOS College
Canadian Mennonite University	Memorial University of Newfoundland	UBC Vantage College
Canadore College	Menno Simons College	University of Alberta
Cape Breton University	Metropolitan Community College	University of British Columbia
Capilano University	Mohawk College	University of Calgary
Carleton University	Mount Allison University	University of Guelph
Carlton Trail College	Mount Royal University	University of King's College
Centennial College	Mount Saint Vincent University	University of Lethbridge
Central Helicopter Training Academy	New Brunswick Community College	University of Manitoba
Coast Mountain College	Niagara College	University of New Brunswick
College of New Caledonia	Nipissing University	University of Northern British Columbia
College of the Rockies	NorQuest College	University of Ontario Institute of Technology
College of Veterinarians of Ontario	North Island College	University of Ottawa
Columbia College	North West College	University of Prince Edward Island
Concordia University	Northern Alberta Institute of Technology	University of Regina
Concordia University of Edmonton	Northern Lakes College	University of Saskatchewan
Conestoga College	Northern Lights College	University of St. Michael's College
Coquitlam College	Nova Scotia Community College	University of Sudbury
Corpus Christi College	NSCAD University	University of the Fraser Valley
Crandall University	OCAD University	University of Toronto
Cumberland College	Okanagan College	University of Victoria
Cypress College	Olds College	University of Waterloo
Dalhousie University	Oulton College	University of Windsor
Douglas College	Pacific Coast Community College	University of Winnipeg
Durham College	Pacific Coast University for Workplace Health Sciences	Vancouver Community College
Eastern College	Parkland College	Vancouver Island University
Emily Carr Institute of Art and Design	Pharma-Medical Science College of Canada	Victoria University
Fairleigh Dickinson University	Portage College	Western Community College
Fanshawe College	Protege School	Western University
First Nations University of Canada	Queen's University	Westminster College
Fleming College	Red Deer College	Wholistic Health Training & Research Centre
Gateway College	Redeemer University	Wilfrid Laurier University
George Brown College	Renison University College	York University
Georgian College	Rhodes Wellness College	Yorkville University
Grandesco College	Royal Roads University	
Great Lakes Helicopter Corp.	Ryerson University	
Great Plains College	Saint Elizabeth Health Career Colleges	
Helicopters Canada – Flight Training School	Saint Mary's University	



Reminder!

Required CAEL scores are set by each institution. Be sure to check the admission requirements for each institution in advance.



About CELPIP

Why Choose CELPIP

The CELPIP Tests are Canada's leading English language proficiency tests. Since all components are completely computer-delivered in just one sitting, it offers a unique testing experience that requires no additional appointments. The computer-delivered Speaking component allows test takers to demonstrate their English proficiency without the possible confounding effects associated with human interaction, as used in other testing systems.

Test Features



Computer-delivered Test

Done in just one sitting and includes features such as a personal timer, word counter, and spell-check



Quick Online Results

Available to test takers online in just 4 to 5 calendar days



Accessible Study Materials

Sample Tests, videos, online information sessions, and online preparation courses



Single Test Sitting

Taken in a single 3-hour sitting with no separate Speaking test



Single North American Accent

Easy-to-understand English and vocabulary taken from everyday situations



Online Identification System

Test taker identity verification system that allows you to directly validate identity and scores

Accepting Organizations

The CELPIP Tests are officially accepted by several governments, professional organizations, and employers. The CELPIP Tests currently prove English language proficiency for:

- Immigration, Refugees and Citizenship Canada (IRCC):
 - Permanent Resident Status
 - Canadian Citizenship
 - Canadian Experience Class (CEC)
 - Federal Skilled Trades Program (FSTP)
 - Federal Skilled Worker Program (FSWP)
 - Start-up Visa Program
 - Various Provincial Nominee Programs
- Alberta Human Services – Child Care Staff Certification
- Alberta Institute of Massage
- BC Health Care Assistant (HCA) Program
- College of Immigration and Citizenship Consultants (CICC)
- NorQuest College ELP (English Language Proficiency)
- Real Estate Council of Alberta (RECA)
- Real Estate Council of British Columbia (RECBC)
- Saskatchewan Apprenticeship and Trade Certification Commission
- Saskatchewan Real Estate Commission (SREC)
- TLC-Edmonton Training for Foreign Caregivers

For a complete list of organizations that accept CELPIP scores, visit celPIP.ca.

CELPIP Test Format & Price

The CELPIP Test is available in two versions: the CELPIP-General Test and the CELPIP-General LS Test. The CELPIP-General Test has four components—Listening, Reading, Writing, and Speaking,—and the CELPIP-General LS Test has two components—Listening and Speaking.

The CELPIP Test is fully computer delivered, providing test takers the opportunity to complete all test components in one sitting with no additional appointments, interviews, or test sittings required. CELPIP Test Takers use a computer mouse and keyboard to complete Reading and Writing components of the test, and a computer microphone and headset to complete the Listening and Speaking components. Computerized tests offer test takers a quick and reliable testing experience.

CELPIP-General Test Format & Price

\$280
+ Taxes

Total test time is about 3 hours, and is done in one sitting. Test sittings are available every week in Canada and internationally, including evening and weekend sittings.

Listening

Listen to passages and answer questions

47–55 minutes

Reading

Read passages and answer questions

55–60 minutes

Writing

Respond to questions with written answers

53–60 minutes

Speaking

Reply to on-screen prompts verbally

15–20 minutes

CELPIP-General LS Test Format & Price

Only in Canada

\$195
+ Taxes

Total test time is about 1 hour, and is done in one sitting. Test sittings are available every week in Canada, including evening and weekend sittings.

Listening

Listen to passages and answer questions

47–55 minutes

Speaking

Reply to on-screen prompts verbally

15–20 minutes

International test fees may vary. For a complete listing of upcoming test sittings and test fees, visit celPIP.ca.

CELPIP Components

Speaking

Number of Questions	Component Sections
1	Practice Task
1	Task 1: Giving Advice
1	Task 2: Talking about a Personal Experience
1	Task 3: Describing a Scene
1	Task 4: Making Predictions
1	Task 5: Comparing and Persuading
1	Task 6: Dealing with a Difficult Situation
1	Task 7: Expressing Opinions
1	Task 8: Describing an Unusual Situation

Speaking Tip

Use your own words to show the CELPIP Raters your full ability, rather than repeating the words in the prompt exactly. During your response, try not to repeat the same words too often, think of synonyms and paraphrases to express your ideas and demonstrate the range of your vocabulary.

Reading

Number of Questions	Component Sections
1	Practice Task
11	Part 1: Reading Correspondence
8	Part 2: Reading to Apply a Diagram
9	Part 3: Reading for Information
10	Part 4: Reading for Viewpoints

Reading Tip

On a regular basis, try to read as much as possible in English. Whether it's English magazines, online articles, or full novels, any English reading will help you improve your overall comfort and speed when reading.

Listening

Number of Questions	Component Sections
1	Practice Task
8	Part 1: Listening to Problem Solving
5	Part 2: Listening to a Daily Life Conversation
6	Part 3: Listening for Information
5	Part 4: Listening to a News Item
8	Part 5: Listening to a Discussion
6	Part 6: Listening to Viewpoints

Listening Tip

Each audio file can be heard only once, so you will need to listen very carefully to the recordings. Make sure that you read all the instructions so that you know when the recording will be starting and what you will need to do when the recording ends.

Writing

Number of Questions	Component Sections
1	Task 1: Writing an Email
1	Task 2: Responding to Survey Questions

Writing Tip

Use the first 5 minutes to plan your response to the prompt, and leave 5 to 7 minutes at the end to revise your work and make improvements. The rest of the time should be spent writing the response itself.

Study Tips

Manage your time: Each part of the CELPIP Test has a timer in the corner of your screen, so watch the clock! Make sure that you have enough time to complete all the questions in each part of the Listening Test.

Check your answers: Before moving on to the next question or section on the CELPIP Test, make sure that you have clicked on your answer choice. This is especially important on the parts of the test where there is no opportunity to go back and change your answer.

Practice using a computer: The CELPIP Test is fully computer-delivered, so ensuring that you are comfortable with a mouse and computer keyboard will help you on the CELPIP Test.

CELPIP Band Scores

Each component of the CELPIP-General Test and the CELPIP-General LS Test is given a CELPIP level. Below is a chart of each CELPIP level and its corresponding description. Since the CELPIP test scores have been calibrated against the Canadian Language Benchmark (CLB) levels, we have included the CLB level equivalencies for your information.

CELPIP Score	CLB Level	CELPIP Score Descriptor
12	12	Advanced proficiency in workplace and community contexts
11	11	Advanced proficiency in workplace and community contexts
10	10	Highly effective proficiency in workplace and community contexts
9	9	Effective proficiency in workplace and community contexts
8	8	Good proficiency in workplace and community contexts
7	7	Adequate proficiency in workplace and community contexts
6	6	Developing proficiency in workplace and community contexts
5	5	Acquiring proficiency in workplace and community contexts
4	4	Adequate proficiency for daily life activities
3	3	Some proficiency in limited contexts of personal relevance
2	1,2	Limited ability in contexts related to immediate needs
1	/	Insufficient information to assess
0	/	Insufficient information to assess
NA	/	Not Administered: test taker did not receive this test component

How Test Takers Access Test Results

Test takers can easily access their CAEL results online. Test results are available in just 8 business days after the CAEL Test has been completed. For test takers applying to a number of institutions, CAEL results are sent directly to the institution, and test takers can select up to 5 institutions to receive their scores at no extra cost. With the CAEL Scores and Identity Verification System, institutions can directly verify test taker scores, ensuring the safe and accurate transmission of test taker scores to their institutions of choice.

CELPIP Test scores are available online through a CELPIP Account in 4–5 calendar days after a test date. Test takers will also be notified that their scores are ready via email, and can choose to receive SMS notifications about their scores as well. Test takers will receive two print copies of the Official CELPIP Score Report via registered mail



Account Dashboard

Test takers can sign into their accounts to see their results



Updates via Email

Test takers will receive test day confirmations and score results via email



Updates via SMS

Test takers can select to receive SMS updates when their CELPIP scores are available



Quick Online Results

CELPIP scores are available to test takers online in 4 – 5 calendar days.



Direct to Institutions

Test takers select the organizations that will receive CAEL scores during test registration

Contact Us

Visit cael.ca to learn more about Canada's leading academic English language test, or email info@cael.ca for more information.

Follow @CAELTest on social media

Visit celPIP.ca to learn more about Canada's leading English language proficiency test for immigration and professional certification, or email info@celPIP.ca for more information.

Follow @CELPITest on social media

